



Managing Change and Innovation in Public Service Organizations (Routledge Masters in Public Management)

Kerry Brown, Stephen P. Osborne

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The context and environment of public services is becoming increasingly complex and the management of change and innovation is now a core task for the successful public manager. This text aims to provide its readers with the skills necessary to understand, manage and sustain change and innovation in public service organizations. Key features include:

- the use of figures, tables and boxes to highlight ideas and concepts of central importance
- a dedicated case study to serve as a focus for discussion and learning, and to marry theory with practice
- clear learning objectives for each chapter with suggestions for further reading.

Providing future and current public managers with the understanding and skills required to manage change and innovation, this groundbreaking text is essential reading for all those studying public management, public administration and public policy.

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